AFFORDABLE CONNECTIVIY PROGRAM (ACP)

CONSENT FORM

Confirmation/ ID#\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Service they want credit on\_\_\_\_\_\_\_\_Phone ($5.25) \_\_\_\_\_\_\_Internet ($9.25) \_\_\_\_\_ACP (Internet $30)

Name\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date of Birth: \_\_\_\_\_\_\_\_\_\_\_\_\_Last 4 SSN: \_\_\_\_\_\_\_\_\_\_\_\_\_\_On Fiber? \_\_\_\_\_\_\_YES \_\_\_\_\_\_\_\_NO

NTEC Side: \_\_\_\_\_\_Chip Valley Cable Side: \_\_\_\_\_\_\_\_\_\_\_\_

By signing below, I agree to have \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_service installed and provided to my home under the Affordable Connectivity Program. It is my responsibility to cancel or pay full price for the service when the program ends, or I am no longer eligible. If I don't cancel the service, I understand that I am responsible for the full monthly bill.

Visit [www.acpbenefit.org](http://www.acpbenefit.org) for more information.

I acknowledge and consent to the Affordable Connectivity Program Agreement for Service.

Customer Signature Date Time

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_

Company Representative Signature Date Time

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Affordable Connectivity Program Disclosures**
(1) The Affordable Connectivity Program is a government program that reduces the customer’s broadband internet access service bill; (2) is temporary in nature (3) the household may obtain ACP-supported broadband service from any participating provider of its choosing; (4) the household may apply the ACP benefit to any broadband service offering of the participating provider at the same terms available to households that are not eligible for ACP-supported service; (5) the provider may disconnect the household’s ACP-supported service after 90 consecutive days of non-payment; (6) the household will be subject to the provider’s undiscounted rates and general terms and conditions if the program ends, if the consumer transfers their benefit to another provider but continues to receive service from the current provider, or upon de-enrollment from the ACP; and (7) the household may file a complaint against its provider via the Commission’s Consumer Complaint Center: call 1-888-225-5322 or visit [consumercomplaints.fcc.gov/hc/en-us](https://consumercomplaints.fcc.gov/hc/en-us).

**Affordable Connectivity Program Benefit Transfer Disclosures**
(1) The household will be transferring its ACP benefit to the transfer-in provider; (2) that the effect of the transfer is that the ACP benefit will be applied to the transfer-in provider’s service and will no longer be applied to service retained from the transfer-out provider; (3) that the household may be subject to the transfer-out provider’s undiscounted rates as a result of the transfer if the household elects to maintain service from the transfer-out provider; and that (4) the household is limited to one ACP-transfer transaction per service month with limited exceptions to reverse an improper transfer or address situations impacting the household’s receipt of ACP-supported service from a particular provider.